

Terms of Service

Effective Date: 2025-02-27

Last Updated: 2025-02-27

SASTA SERVICE LIMITED PARTNERSHIP ("Company," "we," "our," or "us") agrees to furnish services to the Subscriber, subject to the following Terms of Service. Use of **sastaservice.com** services constitutes acceptance and agreement to these Terms of Service.

SASTA SERVICE LIMITED PARTNERSHIP reserves the right to modify these Terms of Service without notice.

1. Use of Services

You may use our services, provided that you are of legal age to form a binding contract and are not barred from receiving such services under applicable laws. To access our services, you must provide accurate and current contact and identification information during the registration process. You are responsible for maintaining the confidentiality of your account information and all activities under your account. If you suspect unauthorized use of your account, notify **SASTA SERVICE LIMITED PARTNERSHIP** immediately at **admin@sastaservice.com**.

2. Acceptable Conduct

You are responsible for all activity under your account, including any content created, stored, or transmitted using **sastaservice.com**. You agree not to engage in activities that interfere with or disrupt the services or networks of **SASTA SERVICE LIMITED PARTNERSHIP**.

3. Prohibited Usage

The following activities are strictly prohibited and may result in immediate suspension or termination of your account:

- **System Resource Misuse:** Running programs that consume excessive CPU, network bandwidth, or disk I/O.
- **Spam and Unsolicited Bulk Email (UBE):** Sending unsolicited emails or mass mailings, including commercial emails, without consent.
- **Unauthorized Access:** Attempting to access networks, accounts, or systems without authorization.
- **Illegal or Harmful Activities:** Using services to distribute illegal content, infringe copyrights, or violate any applicable laws.
- **False Data Submission:** Providing false information, including fraudulent use of payment methods.

SASTA SERVICE LIMITED PARTNERSHIP reserves the right to investigate and take legal action against users who violate these terms.

4. Invoicing and Payment

- Payments for services are billed **monthly, annually, or as agreed upon**.
 - Service may be interrupted if an account is **10 days past due**.
 - Accounts sent to collections may incur additional fees.
 - Refunds are subject to a **\$5.00 service charge**, except during the **7-day money-back guarantee period**.
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5. Uptime Guarantee

SASTA SERVICE LIMITED PARTNERSHIP guarantees **99.9% uptime** for its network and servers. If downtime exceeds 0.1% in a given month, you may request a **pro-rated credit** for the affected period.

6. Support Boundaries

We provide **24/7 technical support** via our ticket system. However, support is **limited** to ensuring the basic functionality of our hosting services. We do **not** provide assistance with:

- Website design, custom coding, or application setup.
 - Third-party services or integrations.
 - End-user customer support.
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7. Account Cancellation or Suspension

SASTA SERVICE LIMITED PARTNERSHIP reserves the right to suspend or terminate accounts in cases of:

- Violation of these Terms of Service.
- Engagement in activities that disrupt services.
- Non-payment beyond the grace period.

Customers may **cancel their service at any time** by emailing **admin@sastaservice.com**. Cancellation does not relieve the subscriber of outstanding payments.

8. Network Policies

Assigned **IP addresses** remain the property of **SASTA SERVICE LIMITED PARTNERSHIP** and are subject to reassignment at our discretion. Use of **dedicated IP addresses** must comply with network policies.

9. Limitation of Liability

SASTA SERVICE LIMITED PARTNERSHIP is **not responsible** for losses due to:

- Service interruptions beyond our control.
- Loss of data due to customer actions.
- Financial losses, business interruptions, or indirect damages.

Our liability shall **not exceed the amount paid by the subscriber during the affected service period**.

10. Compliance with Legal Requirements

We may disclose customer information to comply with legal obligations, including **court orders, subpoenas, or regulatory inquiries**.

11. Warranty Disclaimer

Services are provided "**as is**" without warranties of any kind. We do not guarantee:

- That services will meet your specific requirements.
 - Uninterrupted, error-free, or completely secure access.
 - That data loss will never occur.
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12. Indemnity

By using our services, you agree to **indemnify and hold harmless** SASTA SERVICE LIMITED PARTNERSHIP against any claims, damages, or liabilities arising from your use of our services.

13. Notices

Notices regarding changes to these Terms may be sent via:

- Email to your registered address.

- Announcements on **sastaservice.com**.
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14. Governing Law


These Terms of Service shall be governed by **STATE OF WYOMING** without regard to conflict-of-law principles.

15. Severability

If any provision of these Terms is found invalid, the remaining provisions will remain enforceable.

16. Contact Information

If you have any questions regarding these Terms, contact us at:

 **Email:** admin@sastaservice.com

 **Website:** sastaservice.com